



## Host Responsibility Policy: **Remuera Bowls and Bridge Incorporated**

The Management and Committee of Remuera Bowls and Bridge Incorporated (the "Society") believe we have a responsibility to provide a safe, comfortable, and professional environment where alcohol is served responsibly or not at all.

### 1. Prevention of Intoxication

- **Zero-Tolerance for Impairment:** Members and guests must not be impaired by alcohol or other substances while on the premises.
- **Proactive Monitoring:** Our bar staff and Duty Managers will monitor patrons for early signs of intoxication using the **SCAB** criteria (Speech, Coordination, Appearance, and Behaviour).
- **Service Refusal:** Intoxicated people will not be served and must leave the premises or be moved to a designated safe place (located between the bridge room and the toilets) until they can be safely removed.

### 2. Food Availability

- **Substantial Food:** We will provide and actively promote at least three types of substantial food whenever alcohol is sold or supplied.
- **Accessibility:** A light snack menu is available to all members and guests at the bar. Menus will be clearly displayed to ensure all patrons are aware of their options.

### 3. Low and Non-Alcoholic Options

- **Range of Beverages:** We stock a reasonable range of low-alcohol (1.15% to 2.5% ABV) and non-alcoholic drinks, including tea and coffee.
- **Free Water:** Chilled, clean drinking water is freely available at all times.

### 4. Minors and Identification

- **No Service to Minors:** We strictly prohibit the sale or supply of alcohol to anyone under 18 years of age.
- **ID Policy:** Staff will request photo ID from anyone appearing under the age of 25. Only a NZ Driver's License, Passport, or Kiwi Access/18+ Card will be accepted.
- **Supervision:** Minors are only permitted in supervised areas if accompanied by a parent or legal guardian.

## 5. Safe Transport

- **Promotion of Options:** We provide information on local transport, including Auckland Transport buses on Remuera Road, and the nearby Remuera Train Station.
- **Assistance:** Staff will provide access to a phone to call taxis or designated drivers upon request.

## 6. Management and Environment

- **Certified Managers:** A certified, acting, or temporary Duty Manager will be present at all times alcohol is being sold or consumed.
- **Amenity and Good Order:** We manage noise levels and refuse disposal (e.g., not emptying glass bins late at night) to be considerate of our neighbours.
- **Staff Training:** All staff receive regular training on host responsibilities, including the Serve Wise programme, to ensure compliance with the law.

# Remuera Bowls and Bridge Incorporated

## 5. Safe Transport

- **Auckland Transport:** Information on local bus routes, including the [#75 \(Glen Innes to Midtown via Remuera Road\)](#) and other services from the stops on Remuera Road, is provided.

- **Nearby Trains:**

### [Remuera Train Station](#)

is located approximately 0.5 km from the club (6-8 min walk) for those using the Southern or Eastern lines.

- **Local Taxi Companies:** The following local services are recommended for their availability and reliability in the Remuera area:
  - [Auckland Co-op Taxis](#): 09 300 3000
  - [Corporate Cabs Auckland](#): 0800 789 789 or 0800 733 833
  - [Alert Taxis](#): 09 309 2000
  - [Budget Taxis](#): 09 849 3000
  - [Driving Miss Daisy \(Remuera\)](#): 09 520 3405 (for pre-booked companion driving)
- **Rideshare Options:** [Uber](#) is active in the area and can be booked via their app or by calling 0800-GO-UBER (0800 46 8237).
- **Phone Access:** A phone is located in the office for members and guests to call for transport.